

FLEET SERVICE

WE'RE RAISING THE BAR ON SERVICE, WHILE LOWERING YOUR COST

YOUR TRUSTED PARTNER

You need a partner you can count on to come through for you, especially when there are challenges. You've found one. We're here to share our expertise on various options like fleet reporting and lift truck telematics so you can more easily manage your assets. We're also here to help you address budget challenges and eliminate unfavorable variances due to seasonality, new customer acquisition and other unforeseen circumstances.

FLEET SERVICE PROGRAMS: ONE FOR EVERY OPERATION

Part of being a total solutions provider is having programs that fit the needs of our customers. We know that your equipment is a vital part of your business and without it the job doesn't get done. Carolina Handling is your resource for a Service Program that works for you!

At Carolina Handling, we understand that when it comes to your forklift service you need to get the most for your investment without sacrificing quality of service. We're dedicated to offering the best service at the lowest cost per hour with advanced fleet reporting and additional expertise to help you increase productivity.

A PROGRAM FOR EVERY NEED

We offer three tiers of Fleet Service programs. Each one has been customized with specific operations in mind. So whether you have a few pallet jacks or a fleet of forklifts and other equipment, you'll find a program that will work for you. Choose from Scheduled, Standard and Comprehensive service programs.

98%
OF CUSTOMERS
RENEW
SERVICE AGREEMENTS

1.1
HOURS
IS THE AVERAGE
RESPONSE TIME
FOR
BREAKDOWN
» CALLS «

14,000+
TRUCKS
CURRENTLY SERVICED
UNDER CONTRACT

Scheduled Fleet Service

Scheduled Fleet Service is our most basic program and includes the following services – scheduled maintenance and a 6,000 Hr Extended Warranty. You also have the option of adding iWarehouse (telematics) and fleet reporting.

Standard Fleet Service

The Standard Fleet Service program comes with the following services included – scheduled maintenance, all oil and filters, complete OEM periodicals, 6,000 Hr Extended Warranty with Service Center support and the option to include basic fleet reporting and advanced fleet reporting.

Comprehensive Fleet Service

Our Comprehensive Fleet Service program is built to help managers deal with variances in business and unforeseen circumstances. With this program you receive scheduled maintenance, 6,000 hour extended warranty, all oil and filters, complete OEM periodicals, and basic fleet reporting.

You also have the option to include service center support, iWarehouse (Telematics), and advanced fleet reporting.

	Scheduled	Standard	Comprehensive
Scheduled maintenance	●	●	●
6,000 Hr Extended Warranty	●	●	●
Advanced Fleet Reporting	■	○	○
Basic Fleet Reporting	○	○	●
Telematics (iWarehouse)	○	■	○
Oil and Filters	■	●	●
Complete OEM Periodicals	■	●	●
Service Center Support	■	●	○

● Included ○ Optional ■ Not included

RAYMOND
CAROLINA HANDLING



LET'S TALK

Not sure which service program will work best for your equipment? Call one of our knowledgeable customer service representatives or visit us at carolinahandling.com. We're ready to assist you with the next step in choosing the right material handling partner.

RAYMOND

CAROLINA HANDLING

1-800-688-8802 | CAROLINAHANDLING.COM

CHARLOTTE
3101 Piper Lane
Charlotte, NC 28208
P: 704.357.6273
F: 704.357.1911

ATLANTA
1955 Montreal Road
Tucker, GA 30084
P: 770.938.9200
F: 770.723.0920

BIRMINGHAM
33 Barber Ct, Ste 113
Birmingham, AL 35209
P: 205.402.0640
F: 205.402.0644

GREENSBORO
721-H Park Centre Drive
Kernersville, NC 27285
P: 336.993.9825
F: 336.993.9829

GREENVILLE
2304 River Road
Piedmont, SC 29673
P: 864.269.6360
F: 864.269.6334

RALEIGH
2717 W. Highway 97
Wendell, NC 27591
P: 919.365.9077
F: 919.365.7504